

tomorrowtraining



How to *manage* multi-generations in the *new world of work*:

This fun one-day introduction to *the generation gap*, focuses on how you as a manager, might have to adapt and modify your management style in order to be understood by other generations in *the new world of work*.

This course offers you insights into *why* the four generations working together today have different value systems, perceptions, ideals, coping methods, and communication styles. You will also gain some understanding on the Millennial, net or Y-generation, who are entering the workplace now, and why they are going to be a force to be reckoned with. You will also gain some understanding on how young talent has changed. We have a new kind of young person entering the business world (millennial, Y or net generation) with a fundamentally different world view, set of values, priorities and goals to what their managers and bosses have had. They are tough to manage, but when managed properly - can be hugely productive.

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We will leave you with some tools to aid you as you embark on this journey. This includes new ways to communicate verbally and non-verbally, negotiate with, instruct, entice and handle people who are from a different generation. Most importantly - you will gain insight on how to manage different generations.

This session will cover the following aspects of corporate life as seen by each generation:

- Attitudes to work and the workplace
- Respect
- Communication in the workplace
- Conflict Management
- Feedback
- Management Styles
- Coaching and mentoring preferences

This course can be trained over 1, 2 or 3 days. Please contact Laura for more information regarding costing.

Laura Eickhaus

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